**Ahamad Taufek Bin Azman**

**Contact Info**

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Negeri Sembilan

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**Personal Particulars**

Age : 37 years

Date of Birth : 28 April 1974

Nationality : Malaysia

Gender : Male

Marital Status : Married

IC No. : 740428-05-5015

Permanent Residence: Malaysia

**Educational Background**

**Higher National Diploma**

Field of Study : Engineering (Electrical/Electronic)

Major : Electronic

Institute/University : UniKL (Formerly known as British Malaysian Institute)

CGPA : 2.67

Graduation Date : Feb 1998

**Mara Vocational Institute Certificate**

Field of Study : Electronic

Major : Electronic Instrumentation

Institute : Mara Vocational Institute Petaling Jaya Selangor

CGPA : 2.57

Graduation Date : Jan 1996

**Primary/Secondary School/SPM/”O” Level**

Major : Sijil Pelajaran Malaysia

Institute/University : Sekolah Tuanku Jaafar Kuala Pilah

Grade : 2 (aggregate 25)

**Certification**

Course : Developing Core Competencies For Performance Excellence

Organizer : People & Performance Consultancy

Duration : 11 & 22 July 2005

Course : Basic Networking

Organizer : Serai Solution

Duration : 14 & 15 Dec 2004

Course : Advanced PHP Programming / MYSQL ADMIN

Organizer : World Wide Web Institute

Duration : November 2002

Course : DU-600 Series Spectrophotometer

Organizer : Beckman Regional Service Training School Singapore

Duration : 18-19 Jan 1996

Course : System Gold Nouveau HPLC

Organizer : Beckman Regional Service Training School Singapore

Duration : 11-17 Jan 1996

**Others Professional Certificate**

Course : Safety & Health Officer Course

Organizer : NIOSH Bangi

Duration : 12 Feb – 2 Apr 2000

Course : Safety & Health Officer Examination

Organizer : NIOSH Bangi

Duration : 1 – 3 August 2000

Result : PASS

Index No: N1111

Course : Introduction to First Aid & Cardio Pulmonary Resuscitation

Organizer : Malaysian Red Crescent Society

Duration : 23 – 24 July 2007

Result : PASS

**Employment History**

**Radwag (Malaysia) Sdn Bhd**

Position Title : Senior Support and Product Specialist

Specialization : R**ADWAG Balances and Scales is the leading manufacturer offering complete range of modern electronic weighing instruments and accessories covering demand of multiple industries in Poland and in the world.**

**Duration : From November 2012 till present**

**Work Description**

Performed technical support for clients. Installation, testing and commissioning. And also doing sales.

**Malaysia Airport Technologies Sdn Bhd**

Position Title : System Engineer

Specialization : Security System

Industry : Access Control Alarm Monitoring (ACAM), CCTV System, Biometric System

Duration : Jan 2001 – Dec 2011

**Work Description**

Jan 2008 – present performed technical operation & maintenance for CCTV, ACAM and Biometric system at Kuala Lumpur International Airports, Sepang.

Security System is a division that responsible for the operations of ACAM, CCTV and Biometric. To ensure the system availability and to response for any Trouble Tickets rise by end-user. CCTV System, ACAM System (Access Control Alarm Monitoring) and Biometric system are parts of the Total Airports Management System (TAMS). The main intent of these systems is to monitor, secure those selected critical locations, high security areas, runways, control towers, terminal buildings, contact piers, hallways, concourse, departure hall, arrival hall, airside/landside demarcation and most of the airport facilities to provide the security needs to all personnel and passenger. Also it works as a deterrent to people plan on taking violent actions or terrorist acts. In other word Security Systems serves as a safety feature detecting a possible hazard.

System Engineer function is to monitored overall problem handling and management of service desk agent. Act as 2nd level for any problem that can’t be solve by 1st level support. Includes managing internals also do the coordination work with external parties such as Panasonic, MAS, Sapura, Andover and other airlines and government bodies such as custom, police and others in order to solve the related problem or for any upgrading of system or additional requirement.

System Engineer also need to perform a daily, weekly, monthly and other related report to the Management Team.

For the Biometric (KARSOF) Installation in late 2002 I was one of the project team members. My duties are to support and monitor MGT (Multimedia Glory Technologies) during the implementation till handover. There are 36 dedicated locations for the thumbprint devices that connected to Primary, Secondary and Firewall server. The purposes for the installation are to secure certain High Level Security Area, Daily Pass and also Time Attendance.

I had also appointed as one of the project team member in March 2006 for the new DVR (Digital Video Recording) of CCTV system. The owner MA Sepang had request to upgrade CCTV recording system and we had proposed for the DVR system which much better accurate from the old VHS recording system.

In February 2007 Security System had upgrade ACAM system in KLIA towards the software and firmware. The objectives are to upgrade of old OS/2 based Andover Infinity System to the latest Window based Andover Continuum System Rev 1.8, setting up of new hardware such as servers, workstations, printers, etc. My role is as a Project Engineer and my responsibilities are to involve in site installation and to coordination work with client and contractor. During the software development and to monitor all the database, software running well during the migration till end of the project. Previously ACAM System running with old OS9, operation system and now had been upgraded to Windows Server 2003. For the workstation’s software previously used infinity and had been upgraded to Continuum (Owned by TAC previously known as Andover Control) For ht firmware we had change all chips/IC at all controllers in 37 Service Equipment Room.

In the year 2005, I have been appointed as Occupational Health and Safety Committee Secretary. On the beginning of implementing of OSHAS 18001: 1999 Instead I have been nominate as unit representative for Security System Desk Department whereas the task of UR is to establish the procedure for the department at the same time I also appointed as a member for OSH Inpection Team. One of the responsibilities is to ensure all safety procedure is followed as documented.

Also involve in other related documentation works in the company such as ISO 9001:2000, OSHAS 18001: 1999 and ISMS ISO/ IEC 27001:2005 (Information Security Management System)

**Haven Automation Sdn Bhd**

Position Title : Assistant Engineer

Specialization :Team Member for LDPE project at Kerteh

Industry : Gas, fire detection system

Duration : Dec 1999 – Dec 2000

**Work Description**

Dec 1999 – Dec 2001 Assistant Engineer

Assistant Engineer is responsible to ensure project works preparation such as tender documents, drawings etc were prepared well instead to identify for any errors.

Assistant Engineer also needs to monitor progress works that perform by the contractor. To perform inspection for the wiring work before testing. Its also includes customer needs. Customer needs are very important in order to fulfil their needs and for their satisfaction.

Others related work done are to assist site test together with contractor and end-user.

**CeramTec Innovative Sdn Bhd**

Position Title : Safety And Health Officer

Specialization : Occupational safety and health

Industry : Former Glove Manufacturing

Duration : Jan 1999 – Dec 2000

**Work Description**

To ensure compliance with OSH Act and regulations, promote safe work practices. Conduct noise and dust monitoring at all works areas in plant. To establish safety committee between employer, top management and employee

**Nota Tenaga Sdn Bhd**

Position Title : Service Technician

Specialization : Beckman Medical Equipment and others instrument

Industry : Vendor/Supplier for Beckmen and AVL equipment

Duration : Jan 1995 – Dec 1995

**Work Description**

To have close relation with end-user. To give service equipment support, preventive maintenance, ad-hoc service/troubleshooting for any trouble ticket requested. To remove/reinstall equipment and assist senior engineer to deliver training to end-user.

**Top Skills**

(**Proficiency**: **Advanced** – Highly experienced; **Intermediate** – Familiar with all the basic functionalities; **Beginner** – Just started using or learning the skill)

**Skill Years Proficiency**

MS Excel >10 Advanced

MS Power Point >10 Advanced

MS Word >10 Advanced

MS Access >10 Advanced

Windows 95/98 >10 Advanced

Netscape >10 Intermediate

MS Office >10 Intermediate

Windows 2000 >10 Intermediate

Windows XP >10 Intermediate

**Languages**

(**Proficiency**: 0=**Poor –** 10=**Excellent**)

**Language Spoken Written**

Bahasa Malaysia 10 10

English 9 10

**Additional Info**

OBJECTIVE:

To gain more knowledge, upgrade skill and achieve higher position in career

SPORTS

Represent Malaysia of Music and Culture Society 1990 (Sek Tuanku Jaafar Kuala Pilah)

President of Fire Squad Society in 1989-1990 (Sek Tuanku Jaafar Kuala Pilah)

Vice President for Student Council in 1994-1995 (Mara Vocational Institute Petaling Jaya)

**Miscellaneous**

**Personal Strengths:**

\*Sense of responsibility

\*Very strong in coordination work

\*Have a “push power” in order to complete certain task given

\*Time disciplinary towards achieve the target date

\*Able to work hard and work smart

\*Communication skills

\*Team work

**References**

**Dzulfikri Bin Salleh**

Position : Manager ITOC, Malaysia Airport Technologies Sdn Bhd

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